



Dear Client,

thank you for buying a Tuareg beach cleaner machine.

We are glad to inform you that, upon expiration of warranty for defects valid for 12 MONTHS, as art. 1490 Italian Civil Code, (this guarantee is incumbent on all professional operators, that is to say, end-users with VAT registered who use the product for professional purposes and who purchase the product with a tax invoice) Tuareg is to extend the warranty for 24 EXTRA MONTHS to all the beach cleaner machines Evo Tek series which were bought or ordered between September the 1st and march 21st every year.

This is a very important action which makes Tuareg the first and only one brand in the field to directly offer an extra 2-year warranty with no costs for the client.

The quality and reliability of the trademark Tuareg, will remain unmatched over time your fellow workers.

All this is Tuareg3Years.

Application of the extended warranty on the purchased beach cleaner is subject to the following warranty conditions.

WARRANTY CONDITIONS

1. Tuareg Beach Cleaning Machines, according to technology level achieved at the time of design, are guaranteed by material or manufacturing defects as required by Article 1490 of the Civil Code for a period of 12 MONTHS (this guarantee is incumbent on all professional operators, that is to say, end-users with VAT registered who use the product for professional purposes and who purchase the product with a tax invoice).
2. Tuareg is to extend the warranty for 24 EXTRA MONTHS to all the beach cleaner machines Evo Tek series which were bought or ordered between September the 1st and March 21st every year.
3. To get the benefit of the warranty extension, the buyer- user must fully comply with the instructions for use and implementation, as well as the scheduled maintenance plan that Tuareg has provided in the Book of use and maintenance at the time of purchase. In order to take advantage of the warranty, it is necessary that the buyer provides the general guarantee certificate, the guarantee extension certificate (in the event that the machine is purchased in the promotional period and the defect is found 12 months after the purchase) and the purchase tax document.
4. It is buyer's responsibility to promptly communicate within 8 (eight) days, by registered mail with return receipt -to be sent to the following address Tuareg srl Zona Industriale Località Filiciuma snc - 87060 Mandatoriccio (CS) - the detected defect, providing all the available evidence such as photographs.
5. Tuareg and/ or Tuareg authorized centre, within 30 days after receiving the mail, will see to:
 - a. Verify the warranty status;
 - b. Ensure compliance with the manual of use and maintenance;
 - c. Ensure compliance with the scheduled maintenance plan as per use and maintenance booklet;
 - d. Conduct the necessary diagnosis through specialized technicians;
 - e. Fix and/or replace the damaged pieces.
6. We also want to make clear that:
 - a. The replaced items will be property of Tuareg.
 - b. Fixing and/or replacing costs are charged to Tuareg Srl except for wear damaged items. Delivery costs are charged to the client.
 - c. Tuareg is not responsible for damages caused by improper use of product, or any damage caused by customer's behaviour.
 - d. Tuareg warranty is not applied when the beach cleaner machine is used with a not suitable truck or in case of a not proper connection with a suitable truck.
 - e. In no case Tuareg will be held liable for any sort of damage, even indirect, incidental, or consequential, including, without limitation, loss of profit or income.



- f. A delayed, missed, or incomplete payment will automatically cause the interruption of the warranty application. Tuareg is not bound to inform the client about that.
- g. The exercise of the warranty right in the event that a fault is found in the machine, does not bestow on the buyer the right to suspend or defer payments. Payments shall in any event be carried out as per the sale contract.
- h. The deadline as per letter F) of this document is not to be considered mandatory, notwithstanding the commitment of Tuareg to deliver the fixed item asap. Tuareg will not be responsible, neither directly nor indirectly for any sort of damage caused by the delay in item delivery.
- i. The data and images contained in catalogues, web pages, or other Tuareg documents are to be considered just as a reference of the type of products. The references are non-binding for Tuareg, which reserves the right to make any changes it deems appropriate without notice.